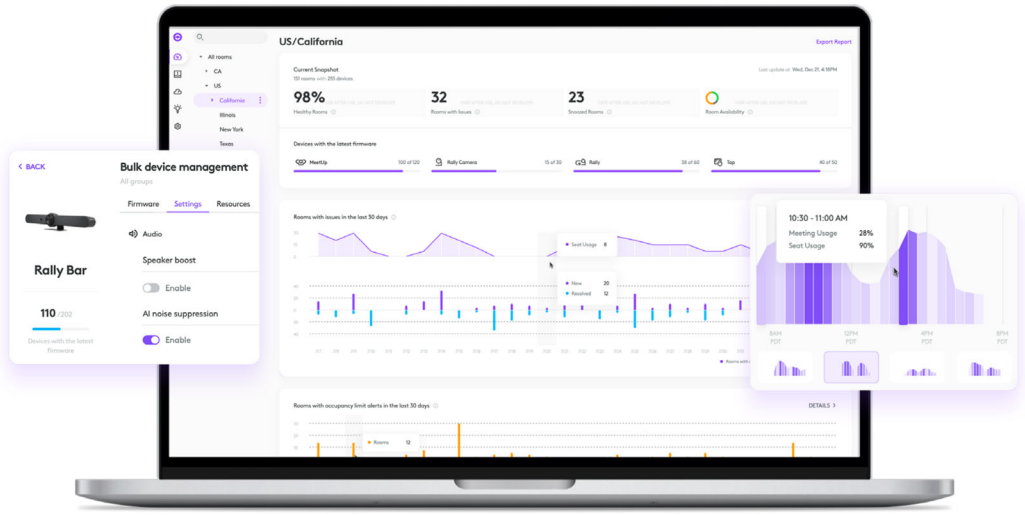

DATASHEET

LOGITECH SYNC PLUS

Keep your workforce connected by ensuring your Logitech video collaboration devices are healthy and up to date. With Sync Plus you get access to premium features such as deep insights into how your rooms are being used and instant email alerts directly to your inbox if any of your devices become disconnected.

SYNC PLUS FEATURES

Use Sync insights on room usage, occupancy, and more to gain a deeper understanding of how your organization meets and to make better use of meeting spaces and real estate.

Real-time alerts help you stay on top of your video collaboration devices by getting notified if something is out of the ordinary. By configuring alerts for a variety of room and device statuses you get notifications through either email or by leveraging our integration with ServiceNow, helping you maximize availability and uptime for your meeting rooms.

Sync Plus licenses can be added to any or all of your meeting rooms on an annual basis.

COMPARISON MATRIX - LOGITECH SOFTWARE & SERVICES

	SYNC FREE	SYNC PLUS	SELECT
COMPLETE DEVICE MANAGEMENT			
Room System Configuration + Settings	Yes	Yes	Yes
Room and Device Inventory	Yes	Yes	Yes
Device Updates	Yes	Yes	Yes
Room System Monitoring	Yes	Yes	Yes
PROACTIVE MANAGEMENT			
Real-time Email Alerts	-	Yes	Yes
ServiceNow Integration	-	Yes	Yes
Insights and Analytics	-	Yes	Yes
BUSINESS CONTINUITY			
24/7/365 Support	-	-	Yes
Product Replacement[1]	-	-	Yes
Expedited RMA[2]	-	-	Yes
Onsite Spares[3]	-	-	Yes
Dedicated Service Manager[4]	-	-	Yes

PART NUMBERS		SYNC PLUS SKU	SELECT SKU
One Year Plan (per room)		994-000197	994-000149
Two Year Plan (per room)		994-000201	994-000194
Three Year Plan (per room)		994-000202	994-000148
Four Year Plan (per room)		994-000203	994-000195
Five Year Plan (per room)		994-000204	994-000196

www.logitech.com/sync

Contact your reseller
or contact us at
www.logitech.com/vcsales

Logitech Inc.
7700 Gateway Blvd.
Newark, CA 94560

[1] Products must be under an active warranty when Select licenses are purchased. Maximum age of device at time of replacement is [5] years.

[2] Shipping times may vary or due to unforeseen situations such as weather conditions, disruption in transportation network or transit, and customs clearance time.

[3] One complete set of onsite spares per [50] rooms with the Logitech Select plan.

[4] Available with purchase of a service plan for [50] or more rooms.

© 2022 Logitech. Logitech, the Logitech logo and other Logitech marks are owned by Logitech and may be registered. All other trademarks are the properties of their respective owners. Logitech assumes no responsibility for any errors that may appear in this publication. Product, pricing and feature information contained herein is subject to change without notice.